Template - MFA disabled for a user

Link to alert

**Description**

Multi-Factor Authentication (MFA) helps prevent credential compromise. This alert identifies when an attempt has been made to disable MFA for a user

**Classification**: Incident

**Alert detail**

Affected User: [LSibiya@lfmd.co.za](mailto:LSibiya@lfmd.co.za)

Initiated By User: [Michaelpre@eqstrafleet.co.za](mailto:Michaelpre@eqstrafleet.co.za)

Operation: Disable Strong Authentication

Date: 2021-11-24T12:42:46.607Z

**Remediation**

Confirm if the Initiated user intended to disabled MFA on the affected user’s account

Ensure that MFA is enabled with 2 or more MFA methods if the Operation was not intended

***NB: PROVIDE A SCREESNHOT OF THE WORK DONE***